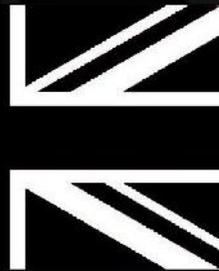


**Black**  
**WATCH**  
Security for the future

TACTICAL



[blackwatchtactical.co.uk](http://blackwatchtactical.co.uk)  
[info@blackwatch-tactical.co.uk](mailto:info@blackwatch-tactical.co.uk)  
Tel +44 (0)800 001 6297





**Black Watch Tactical sponsors GUIDE DOGS for the blind:**

Hillfields, Burghfield Common, Reading, Berkshire RG7 3YG.

A company limited by guarantee registered in England and Wales (291646) and a charity registered in England and Wales (209617) and Scotland (SC038979)





Welcome to Black Watch Tactical; an SIA approved Contractor with the Approved Contractors Scheme, which achieved its BSI ISO 9001, and ACS accreditation in the first three months of service and which has a Managing Director with 30 years in the Security Industry and in Risk Management.

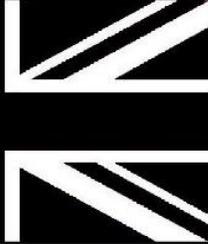
Our Compliance Manager holds certifications for ISO 9001 2008. He is the lead auditor for ISO 14001 and 18001 and is an Ex SIA ACS assessor. He was appointed in May 2016 to the company.

We are security providers, with more than 100 years' combined front line experience in the Military and the Security and Risk Management that will find you the very best solution for your business.

Operations are key to moving your business forward and that is why I appointed someone who is Ex Armed Forces and who served for 22 years, with 10 years front line Operations in the Security Industry, to take care of the day to day running of your contract

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Security for the future



Mobile Patrols  
Mobile Response  
Key holding  
Dog Patrols  
Front of House, Gate House  
Welfare Units, CCTV

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Being a **trusted** advisor you have to visualize what potential clients require in the way of service and, by understanding what customers require, you have the **key** to moving that business forward.

By having that one to one commitment with your **clients** you know how they think and when the time is right to **act**.

We recognise that partnerships are stronger than working alone. Innovation and 'BLACK WATCH TACTICAL' go hand in hand throughout the life of the contract, with the free-flow of ideas making the innovation quicker and more relevant to the unique situation of protecting your **assets**.

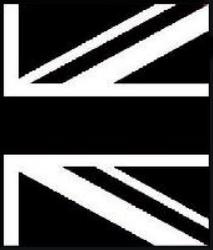
Training devised from site instructions and **Service Level Agreements (SLAs)**, ensures that all relevant information is correct and to hand whilst still being secure. This gives a confident and smooth running of the day to day operations. Staff and visitor searches can be a contentious issue; 'BLACK WATCH TACTICAL' carries out this important task in a sensitive yet confident manner.

Adopting a flexible approach to every assignment, we find out how your organisation works, get to know your customers, management team, the corporate ethos and your business environment. Together, we make sure that we understand what makes your company tick and then develop a bespoke first point of **contact**.



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Wayne Blance: Director

I am the owner and Managing Director of Black Watch Tactical Ltd. With 28 years in the Security Industry and in Risk Management,

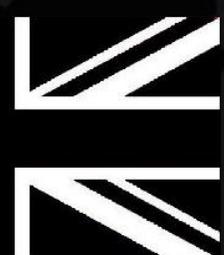
As a Security Provider & Consultancy we have gained a wealth of experience providing security to the private and commercial sectors, with the quality of service and the right attitude to deal with any situation, by understanding what clients require in protecting their assets and acting when the time is right. Our corporate experience has been gained consulting for this sector and providing service to such major clients as Manchester United, Virgin Group, Echo Arena, Nottingham Arena, Dunlop Heywood, King Sturge, GVA Grimley, Knight Frank, JLL, Show Case, AMC Cinemas, Manchester Arndale, Mc Donald's Hotel, Grosvenor Casino, Salford University, Wythenshawe Forum, Cousins Furniture, Major Events local authorities and private contractors to name but a few.

I have implemented a system and documented the movement of vehicles for one of the largest distribution centres built in the North West, with an annual turnover of £2.4 billion. My strengths are the ability to listen to people and understand what they require, the ability to negotiate, retain contracts, deal with any situation immediately then respond to the client within hours, filing a full report for their attention. The fact that there has never been an insurance claim made against my company speaks volumes in this Industry.



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Mark Fishwick: Senior Operations Manager

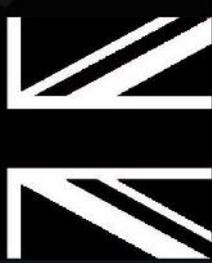
I am a highly motivated and meticulous Security Operations Manager/Contracts Manager with over 22 years experience in the Armed Forces, serving worldwide; a professional Individual with proven expert situation management skills, founded upon extensive legal knowledge, proficient communication ability and a highly adaptable 'can do' attitude. I have expert knowledge of Personal Security, particularly Close Protection and Counter Terrorism.

I'm responsible for the day to day running of a large security team and, in particular, the overall security for all Events/ Conferences and Exhibitions held at various venues, working alongside Government Parties, Conference Planning Units, Police and Special Branch in order for Conferences to take place in safe and secure locations. I planned all training activities that took place at these venues in support of a variety of visits and had overall responsibility for controlling Security Operations for visiting VIPs and at Special Events, ensuring that all security staff were trained, capable and cognisant of their duties and responsibilities.



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## UAV

Our UAV security teams derive predominantly from ex-military and police backgrounds and have received their Remote Pilot Qualifications (RPQ) from leading Qualified Entity (NQE).

### DAY Operations

Using high definition optical zoom cameras, delivering up to 4K image quality at acute distances.

### Night Operations

Applying advanced FLIR thermal imaging technology, providing human detection range beyond visual line of sight.

### Benefits

The deployment of Unmanned Aerial Vehicles (UAVs) in a dedicate surveillance role provides our coalesced security teams with significant, unsurpassed, strategic advantages.

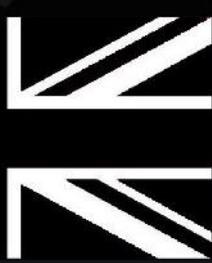
UAVs are substantially effectual in the following areas:

- Asset protection., Large open areas of terrain (cost saving & increased safety)., Fire, and leakage discovery, Intruder detection & tracking of suspicious activity, Increase physical high profile deterrent /target hardening, Surveillance & counter surveillance support, Counter UAV / interception team, Close protection & residential security support., Enforcement of byelaws & ensuring HSE compliance on site, Prevention of corporate espionage, Mitigating organised crime, Protecting areas of mass crowd congregation, National infrastructure securement, Counter terrorism support, Blue light /responder support, Police, HART, Fire Service, SAR, CBRN).



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## Key Holding and Mobile Patrols Response.

Our Key Holding and Response Service protects your staff from unnecessary risk and your business from unnecessary costs and inconvenience (*Corporate Manslaughter and Corporate Homicide Act 2007 & Health and Safety at Work Act 1974* in relation to the *Duty of Care of Lone Working*).

We operate a fully insured Key Holding and Mobile Response Service for commercial and domestic customers and in accordance with BS7984 (Key Holding & Response Code of Practice).

In essence, Key Holding is the responsibility to hold keys for a predetermined property or portfolio of properties for the purpose of being able to respond and attend either to an emergency alarm or even make a pre-planned visit.

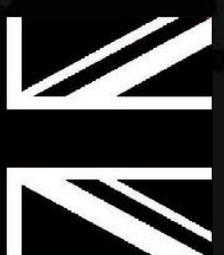
We employ **local people with local knowledge** and all our mobile response personnel are Security Industry Authority (SIA) licensed, uniformed and trained.

Unfortunately, emergency call outs, due to their nature, can be at any time, without any prior warning, and generally occur at the worst possible time for the Key Holder which generally would be out of normal working hours and, more normally, in the middle of the night.



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## Gate House Security

It's the very first access point into many industrial sites, residential areas and business parks which is why it's vital that you keep this area manned with only the best security possible.

This is accomplished by training from site Instructions and Service Level Agreements (SLAs), ensuring that all relevant information is correct and current whilst still being secure. This provides confident and smooth running day to day operations. Staff and visitor searches can be a contentious issue; Black Watch Tactical Ltd carries out this important task sensitively but confidently and thoroughly.

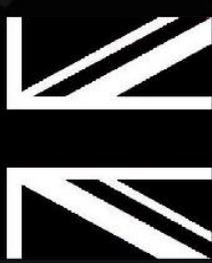
We understand that every client requires a varying degree of security which is why we offer the following services, amongst many, all of which can be tailored to suit your individual entry point security needs:

- Regular foot and mobile perimeter patrols.
- Thorough reporting of suspicious activity.
- Control and monitoring the movement of vehicles, personnel and visitors to your site.
- Carrying out vehicle and personnel searches.



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## RETAIL

All our plain clothes and uniformed officers are fully trained prior to their appointment to your store. We also provide fully trained Store Detectives and train your staff in loss protection. Regarding checking tags and receipts for customers; we can send a supervisor in plain clothes for test purchases upon request, even while your regular officer is working.

We believe in a close partnership with our clients' Management within the retail unit and also that of the Head Office and Field Management. Enforcement of Company Search Policies sometimes gets forgotten but you can entrust this duty to our security team and have the reassurance that all procedures will be carried out as outlined with no members of staff being missed. This can also include Management.

BLACK WATCH TACTICAL Ltd provides teams of security personnel trained in Customer Care to enhance your customers' shopping centre experience.

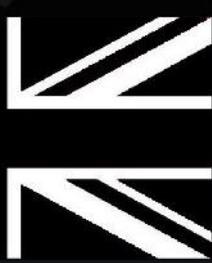
Our clients can feel secure, knowing that our personnel act as great ambassadors for the asset managers and owners. It is not only good customer care that shopping centres need, it is the whole retail experience, which is why Black Watch Tactical looks at the outside of the shopping centre too and creates strong partnerships with both the local Police and Business Organisations.



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## Construction

Every year millions of pounds are lost on construction sites due to poor security, and with high value machinery lying around it is easy to see why.

Each site is different and presents a unique set of risks. From high volume of visitors to high value machinery being used, we will assess the whole construction site and recommend the level of security cover and upon confirmation, we can get on with securing your site.

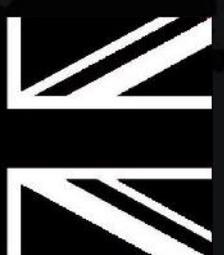
The project on your right was Mc Donald's Hotel in Manchester., with a security team of 14 men per day dealing with the day to day running of the project, taking care of traffic control, site deliveries and securing the site.

Our latest offer is designed to improve your security package by offering **FREE CCTV** with all our contracts subject to availability. We will supply three cameras to monitor your front gate, compound and construction site. We only charge for the installation and the removal of our products.



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## EVENTS

We have a wealth of experience providing security and stewarding for exhibitions, concerts, sporting events, product launches, private parties and temporary commercial or leisure work places. We do not just provide 'guards on gates'; we have a clear understanding that our Security Officers must be smart, articulate and fully briefed to handle any incidents or situations that may arise. Black Watch is also aware that we would be acting as ambassadors for your event, venue or company.

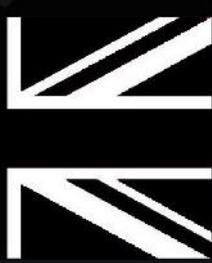
Event organisers can have full confidence with Black Watch Tactical on site, secure in the knowledge that we do more than just manage security. As an organiser of an event you want to ensure that all paying or invited guests are kept safe and that the event is free from gatecrashers.

With High Visibility event shirts and jackets along with radio communications, potential breaches and incidents can be passed over to our Response Teams with the correct authority to deal with the situation. Our Response Team is a hand-picked team of our most highly trained staff. They are always ready to respond to any situation safely and effectively, without causing a fuss to other guests. Once a situation has been contained it is then passed to the relevant Emergency Services where appropriate.



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## CLEANING

Black Watch Tactical is a market leader for the provision of cleaning services in the North of England. With over 20 years' experience in supplying cleaning services to Utility, Construction, Commercial and Industrial companies, Black Watch Tactical delivers appropriate site solutions that satisfy clients' requirements in their particular environment.

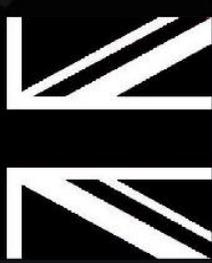
Taking into consideration the agreed specification and delivering the solution on time, at the agreed cost, first time, we provide a tailored solution from initial assessment to final delivery. Technology helps enhance the performance of our personnel so making the working environment safer and more monitored for our client sites. Man and machine work well together with the right training but never replacing the human element due to customer needs that a machine cannot bring.

Through innovative solutions we are able to give our customers a competitive edge in promoting a **best value, best practice philosophy** as we continue to monitor competitors' products, prices and services to underpin the higher levels of trust that our clients put in us to meet their service expectations.



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## SECURE YOUR PREMISES

Black Watch Tactical has designed an all inclusive package for the commercial sector to help support Managing Agents and local businesses in the North West by giving CCTV (video surveillance) on all their contracts:

- KEY HOLDING RESPONSE
- MOBILE PATROLS
- MOBILE DOGS IN TRANSIT
- STATIC, RETAIL, FRONT OF HOUSE & GATE HOUSE.

You can now view and manage your property 24/7, conduct a controlled site visit or read a simple meter from your home or your office, saving an average of 3 hours per day travelling to and from site.

BLACK WATCH TACTICAL; your view to a better FUTURE.

Enquire about remote monitoring & upgrading your security system.

Contracts are 3 to 5 years, subject to terms and conditions.



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## CLIENTS

**Cousins Furniture Store** had eight alarm activations, two of which were on Christmas Day. We sat down with the client and tailored a new contract of one mobile patrol with unlimited alarm response to their premises as well as free security cover.

We have a duty to our clients and, when we received a call from the monitoring station that a customer had left their vehicle on the car park and the gates were now locked, we responded within fifteen minutes of receiving the call and, once we had established the owner of the vehicle, he was on his way.

'Cousins' says: "I would recommend BLACK WATCH TACTICAL for their professional service in handling our two contracts in the North West. We have had several alarm activations at both sites and with unlimited response to our premises it is an unbelievable saving."

BSI 9001-2008 WORKING TOWARDS OUR BSI 9001 2015, BSI 14001, BSI 18001 & BSI 27001



14 Years service to  
Cousins Furniture Store



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## CODE OF PRACTICE

**BS 7984** gives recommendations for the management, staffing and operation of an organization providing Key Holding and Response Services on a contracted basis. It also provides best practice for Security companies and the principles of Key Holding.

Specific recommendations are given on the organization and its documentation, including structure, finances, insurance, premises, sale of services, and drafting of contracts.

Organizations should possess a clearly defined Management structure showing control and accountability at each level of operation.

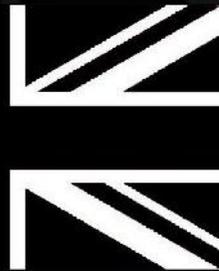
This British Standard gives recommendations for the management, staffing and operation of an organization providing Security Guarding Services on a static site and/or mobile patrol basis.

**BS 7499** explains the normative references as well as the terms and conditions relating to Security Services. It takes an in-depth look at the organization and its resources to ensure the right safety measures are put in place. Other topics include best practice services and the [training](#) of security personnel.



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